CYNGOR SIR YNYS MO	N / ISLE OF ANGLESEY COUNTY COUNCIL
COMMITTEE:	Standards Committee
DATE:	13 December 2023
REPORT TITLE:	Published findings by the Public Services Ombudsman for Wales for all Councils in Wales
PURPOSE OF THE REPORT:	To advise the Committee of all Wales findings published on its website by the Public Services Ombudsman for Wales for the period between 1 June and 30 November 2023.
REPORT BY:	Mared Wyn Yaxley Solicitor – Corporate Governance mwycs@ynysmon.llyw.cymru
LINK OFFICER:	Lynn Ball Director of Function (Council Business) / Monitoring Officer <a href="mailto:lbxcs@ynysmon.llyw.cymru">lbxcs@ynysmon.llyw.cymru</a> 01248 752586

#### 1. INTRODUCTION

This report summarises the information published under the "Our Findings" heading on the <u>Public Services Ombudsman for Wales (PSOW)</u> website for the months of June to November 2023 in relation to Code of Conduct matters only **[ENCLOSURE 1].** 

## 2. QUARTERLY NEWSLETTER

In addition to the information on the website, the Ombudsman also publishes quarterly Newsletters. The second Quarterly Newsletter from the Public Services Ombudsman for Wales (dated August 2023) can be seen <a href="here">here</a>.

# 3. BACKGROUND

The PSOW exercises "first sift" powers under Section 69 of the Local Government Act 2000, which requires the PSOW to consider complaints that members of local authorities in Wales may have broken their code of conduct. The PSOW's jurisdiction includes county councils and town and community councils.

Having received a complaint, the PSOW applies its threshold test to determine whether or not the complaint should be investigated. The threshold test involves the PSOW being satisfied that:-

- There is evidence to suggest that the code of conduct may have been breached; and
- That the matter is sufficiently serious for it to be in the public interest for an investigation to be opened.

When an investigation is opened, the PSOW may reach one of four findings under Section 69 of the Local Government Act 2000 which are:-

- (a) that there is no evidence that there has been a breach of the authority's code of conduct;
- (b) that no action needs to be taken in respect of the matters that were subject to the investigation;
- (c) that the matter be referred to the authority's monitoring officer for consideration by the standards committee; or
- (d) that the matter be referred to the President of the Adjudication Panel for Wales for adjudication by a tribunal (this generally happens in more serious cases).

If (c) or (d) above apply, the PSOW will then submit its report to the local standards committee or to the Adjudication Panel for Wales (APW), and it is for the committee, or a case tribunal of the APW, to conduct a hearing to consider the evidence and to make the final decision on whether or not the code of conduct has been breached and, if so, whether a penalty should be imposed, and what any penalty should be.

Standards committees have statutory authority to issue a suspension against a councillor for a period not exceeding 6 months. Standards committees have no powers of disqualification and, where there are findings of breach, will try to apply a sanction that is proportionate to the offence. This will often be a censure (public rebuke) or a recommendation of training/undertaking/mediation etc.

A case tribunal has authority to suspend a councillor for up to 12 months and to disqualify for up to 5 years.

# 4. RECOMMENDATION

The Chair of the Standards Committee will lead a discussion on any matters of interest reported in **ENCLOSURE 1.** 

Name of Council	Report date	Summary of Complaint	Relevant Provision of Code	Decision Summary	Report Type	Learning points for members
Mumbles Community Council Case ref number 202106588	21/03/2023	The Ombudsman received 2 complaints from the then-Chair of Mumbles Community Council ("the Council") that a Former Councillor had breached the Council's Code of Conduct.	6(1)(a) – Members must not conduct themselves in a manner which could reasonably be regarded as bringing their office or authority into disrepute.  6(1)(d) – Members must not make vexatious, malicious or frivolous complaints against other members or anyone who works for, or on behalf of, your authority.	The report on the investigation was referred to the Monitoring Officer of Swansea Council for consideration by its Standards Committee.	CODE - Referred to Standards Committee	Link to Swansea Council's Standards Committee's report at its Hearing on 13 October 2023 is available here.  It resolved that:  Former Councillor Louise Thomas be found to be in breach of Paragraphs 6 (1) (a) and 6 (1) (d) of the Code of Conduct.  Former Councillor Louise Thomas be formally censured for breaching Paragraphs 6 (1) (a) and 6 (1) (d) of the Code of Conduct.  Should Former Councillor Louise Thomas still have been a serving Community Councillor, the Standards Committee would have imposed a 6-month suspension, which is the maximum period of suspension

Name of Council	Report date	Summary of Complaint	Relevant Provision of Code	Decision Summary	Report Type	Learning points for members
						that the Committee could impose.
Mumbles Community Council Case ref number 202106524	21/03/2023	The Ombudsman received 2 complaints from the then-Chair of Mumbles Community Council ("the Council") that a Former Councillor had breached the Council's Code of Conduct.	6(1)(a) – Members must not conduct themselves in a manner which could reasonably be regarded as bringing their office or authority into disrepute.  6(1)(d) – Members must not make vexatious, malicious or frivolous complaints against other members or anyone who works for, or on behalf of, your authority.	The report on the investigation was referred to the Monitoring Officer of Swansea Council for consideration by its Standards Committee. This summary will be updated following the Standards Committee's decision.	CODE - Referred to Standards Committee	The matter was heard at the same time as the above matter in number 1.  Link to Swansea Council's Standards Committee's report at its Hearing on 13 October 2023 is available here.
Bay of Colwyn Town Council	30/03/2023	A member of the public complained about a post a Member had shared on social media featuring a mass	6(1)(a) – Members must not conduct themselves in a manner which could reasonably be regarded as bringing their office	The investigation found that the post drew attention on social media and in online news articles. The Member had apologised for any offence caused and	CODE - Discontinue d	Members are reminded to be mindful when using social media; the Code of Conduct may still apply.
Case ref number 202205087		murderer holding up a sign promoting a supermarket meal deal. It was alleged the Member had used his platform to make an offensive political comment. The Ombudsman determined that an	or authority into disrepute.	removed the post immediately claiming that he did not know who the person was in the picture and it had been an erroneous use of clipart and a genuine mistake. The complainant provided no further information.		A Guide for Members on their use of social media has been developed by WLGA and is available here.

Name of	Report	Summary of	Relevant Provision of	Decision Summary	Report	Learning points for
Council	date	Complaint	Code	T. O. I. I.	Туре	members
		investigation should		The Ombudsman		
		consider whether the		considered that suggesting		
		Member may have		a link between the mass		
		breached paragraph		murderer and the meal deal		
		6(1)(a) of the Code of		would be an egregious		
		Conduct by		parallel to have been made,		
		conducting		and the post and the		
		themselves in a		resultant media attention		
		manner which could		which referred to the		
		reasonably be		Member's role as a		
		regarded as bringing		councillor was suggestive of		
		their office or authority		a breach of paragraph		
		into disrepute.		6(1)(a) of the Code of		
				Conduct. However, the		
				Member claimed that the		
				link was unintentional and		
				although the Ombudsman		
				considered the Member's		
				explanation for how the post		
				was made lacked credibility,		
				no evidence was provided		
				to the contrary and no		
				information about similar		
				behaviours was provided by		
				the complainant.		
				The post was wholly		
				inappropriate. However,		
				given the lack of		
				engagement from the		
				complainant, the remorse		
				expressed by the Member,		
				the challenge of disproving		
				his explanation, his co-		
				operation with the		

Name of	Report	Summary of	Relevant Provision of	Decision Summary	Report	Learning points for
Council	date	Complaint	Code		Туре	members
				investigation, and the		
				immediate removal of the		
				post, it was decided that		
				further investigation would		
				not be in the public interest.		
				The Member was warned to		
				take care when making		
				public posts in future and		
				the investigation was		
				discontinued.		
<b>4.</b>	30/03/2023	In December 2018,	6(1)(a) - Members	Section 80A of the Local	CODE -	The facts for cases
		the Ombudsman's	must not conduct	Government Act 1972	Discontinue	numbers 4 and 5
Barry Town		office received a	themselves in a	provides that a person shall	d	(below) are the same,
Council and		complaint from the	manner which could	be disqualified from being		though there are two
the Vale of		Monitoring Officer of	reasonably be regarded	elected or being a member		case reference
Glamorgan		the Vale of	as bringing their office	of a local authority in Wales		numbers, suggesting
		Glamorgan Council	or authority into	if a person has been		two separate
Case ref		that the Former	disrepute.	convicted of a criminal		complaints were
number		Member (who was still		offence and has been		made in relation to the
201806120		a member of both		sentenced to imprisonment		same issue.
		town and county		(whether suspended or not)		
		Councils at the time)		of 3 months or more.		
		had been charged				
		with historic sexual		The Former Member has		
		offences and, as		automatically been		
		such, may have		disqualified from being a		
		brought both his		member of any Authority in		
		Councils and his		Wales under the above		
		office as a councillor		provision. As the maximum		
		into disrepute.		period of disqualification		
		The Former Member		which is available to the		
		The Former Member		Adjudication Panel for		
		was found guilty. He		Wales has already been		
		was sentenced to 7		imposed there is no benefit		
		years imprisonment.		from continuing the		

Name of Council	Report date	Summary of Complaint	Relevant Provision of Code	Decision Summary	Report Type	Learning points for members
				investigation. Therefore it		
				was discontinued.		
<mark>5.</mark>	30/03/2023	In December 2018,		Section 80A of the Local	CODE -	The facts for cases
		the Ombudsman's		Government Act 1972	Discontinue	number 4 (above) and
Barry Town		office received a		provides that a person shall	d	5 are the same,
Council and		complaint from the		be disqualified from being		though there are two
the Vale of		Monitoring Officer of		elected or being a member		case reference
Glamorgan		the Vale of		of a local authority in Wales		numbers, suggesting
		Glamorgan Council		if a person has been		two separate
Case ref		that the Former		convicted of a criminal		complaints were
number		Member (who was still		offence and has been		made in relation to the
201805958		a member of both		sentenced to imprisonment		same issue.
		town and county		(whether suspended or not)		
		Councils at the time)		of 3 months or more.		
		had been charged				
		with historic sexual		The Former Member has		
		offences and, as		automatically been		
		such, may have		disqualified from being a		
		brought both his		member of any Authority in		
		Councils and his		Wales under the above		
		office as a councillor		provision. As the maximum		
		into disrepute.		period of disqualification		
				which is available to the		
		The Former Member		Adjudication Panel for		
		was found guilty. He		Wales has already been		
		was sentenced to 7		imposed there is no benefit		
		years imprisonment.		from continuing the		
				investigation. Therefore it		
				was discontinued.		
<mark>6.</mark>	30/03/2023	The Ombudsman	4(b) – Members must	The Ombudsman found that	CODE - No	The case shows that
		received a self-	show respect and	the Member's explanation	Action	the PSOW continues
Carmarthen		referred complaint	consideration for	for his comments appeared	Necessary	to use the two stage
shire		from a Member	others.	to be credible. Whilst the		test i.e.
County		("the Member") of		language he used following		(1) the evidential test
Council		Carmarthenshire	6(1)(a) – Members	his private exchange with		- is there direct

Name of Council	Report date	Summary of Complaint	Relevant Provision of Code	Decision Summary	Report Type	Learning points for members
		County Council ("the	must not conduct	his sub-contractor was		evidence that a
Case ref		Council") that they	themselves in a	disrespectful, the evidence		breach of the
number		may have breached	manner which could	gathered suggested that it		Code took place;
202201203		the Code of Conduct.	reasonably be regarded	was a private exchange,		and
		The Member said that	as bringing their office	and she was therefore not		(2) the public interest
		during a council	or authority into	persuaded that there was		test – considering
		training session other	disrepute.	sufficient evidence		if an investigation
		members of the		suggestive of a breach of		or a referral to the
		Council heard him		paragraph 4(b) of the Code.		Adjudication Panel
		"swearing".				or a standards
				However, the Ombudsman		committee is
		Information was		found that the Member's		required in the
		obtained from the		wholly inappropriate		public interest.
		Council, including a		comments were heard by		
		link to a recording of		members of the Council,		The PSOW made a
		the Council training		officers of the Council		recommendation that
		session. Witnesses		delivering the training and		the Member should
		were interviewed.		also attracted significant		make a public
		In comments to the		media interest and were		apology to the Council
		Ombudsman, the		widely reported in the		at the next meeting of
		Member said that he		press. The Ombudsman		the Council.
		attended the Council's		determined that as a result		
		training session via		of the adverse publicity		
		Zoom and was heard		which reported on the		
		"swearing". The		Member's conduct during a		
		Member explained		council training session, the		
		that he was in the		Member's comments were		
		office of his private		such that could reasonably		
		business whilst		be regarded as having		
		attending the Council		brought the Council and		
		training session, he		the Member' office into		
		had not realised his		disrepute.		
		microphone was not				
		on mute and during		In view of this, the		
		the session, he had		Ombudsman found that the		

Name of Council	Report date	Summary of Complaint	Relevant Provision of Code	Decision Summary	Report Type	Learning points for members
		an exchange with a		Member's the comments	7.	
		sub-contractor and		were suggestive of a		
		used a "few swearing		breach of paragraph		
		words". The Member		6(1)(a).		
		said that the		In view of the Member's		
		comments were to his		recognition of the		
		sub-contractor and		inappropriateness of his		
		were not aimed at any		actions and contrition, his		
		member of the		prompt self-referral to the		
		Council. He		Ombudsman and his		
		apologised for the		willingness and eagerness		
		incident and offered to		to offer an apology to the		
		apologise to the full		Council, the Ombudsman		
		Council.		considered that that it was		
				not in the public interest for		
				any further action to be		
				taken. However, the		
				Ombudsman noted that but		
				for the member's action and		
				apology, conduct of this		
				kind would have met the		
				Ombudsman's threshold for		
				a referral to the Standards		
				Committee. The Member		
				was informed that he		
				should make a public		
				apology to the Council at		
				the next meeting of the		
				Council.		
				The Ombudsman found that		
				under Section 69(4)(b) of		
				the Local Government Act		
				2000 no action needed to		
				be taken in respect of the		
				matters investigated.		

Name of Council	Report date	Summary of Complaint	Relevant Provision of Code	Decision Summary	Report Type	Learning points for members
<mark>7.</mark>	30/03/2023	The Ombudsman	The Ombudsman's	In comments to the	CODE - No	The case shows that
		received a complaint	investigation	Ombudsman, the Former	Action	the PSOW continues
Solva		that a Member ("the	considered whether the	Member acknowledged the	Necessary	to use the two stage
Community		Former Member") of	Former Member's	remarks had been		test i.e.
Council		Solva Community	conduct may have	inappropriate, although		(3) the evidential test
		Council ("the Council")	breached paragraphs	clarified his comment		- is there direct
Case ref		had breached the	4(a), 4(b), 4(c) and	regarding the complainant's		evidence that a
number		Code of Conduct)	6(1)(a) of the Council's	death was a remark against		breach of the
202201039		The Former Member	Code of Conduct.	his age rather than a threat		Code took place;
		recorded a video of		of any physical harm.		and
		himself verbally	4(a) – Members must			(4) the public interest
		abusing the	carry out their duties	The Ombudsman accepted		test – considering
		complainant and	and responsibilities with	that the Former Member did		if an investigation
		uploaded this video to	due regard to the	not mean the reference to		or a referral to the
		his Facebook page	principle that there	the complainant's death to		Adjudication Panel
		before removing it a	should be equality of	be interpreted as a threat		or a standards
		couple of hours later.	opportunity for all	on his life. The explanation		committee is
		In the video the	people, regardless of	he gave was credible.		required in the
		Former Member can	their gender, race,	However, the comment was		public interest.
		be seen making	disability, sexual	in reference to his age and		
		allegations regarding	orientation, age or	failed to show regard to the		
		the complainant and	religion.	principle that there should		
		his daughter. It is		be equality of opportunity		
		also alleged that he	4(b) – Members must	for all people, regardless of		
		made inappropriate	show respect and	their age. The comments		
		comments; he stated	consideration for	were also disrespectful and		
		the complainant would	others.	his actions amounted to		
		be dead by the time of		behaviour which may be		
		the next election and	4(c) – Members must	capable of bringing his		
		he called the	not use bullying	office or authority into		
		complainant a	behaviour or harass	disrepute.		
		derogatory term.	any person;			
				The Ombudsman		
		Information was	6(1)(a) – Members	considered that the actions		
		obtained from the	must not conduct	of the member were		

Name of Council	Report date	Summary of Complaint	Relevant Provision of Code	Decision Summary	Report Type	Learning points for members
		Council including minutes confirming that the Former Member had resigned	themselves in a manner which could reasonably be regarded as bringing their office	suggestive of a breach of paragraphs 4(a), 4(b) and 6(1)(a).		
		his post. Three witnesses, including the complainant, were interviewed.	or authority into disrepute.	The Former Member has resigned as a member and apologised publicly and privately for his conduct and those apologies seemingly have been accepted by the complainant. The Ombudsman considered that his actions had addressed his behaviour and it would not be in the public interest to take further action.  The Ombudsman found that under Section 69(4)(b) of the Local Government Act 2000 no action needed to		
				be taken in respect of the matters investigated.		
8. St Harmon Community Council	31/03/2023	The Ombudsman's office received a complaint that a former member ("the Former Member") of St Harmon	7(a) – Members must not in their official capacity or otherwise, use or attempt to use their position improperly to confer on	The report on the investigation was referred to the President of the Adjudication Panel for Wales for adjudication by a tribunal. This summary will	CODE - Referred to the Adjudication Panel for Wales	
Case ref number 202106161		Community Council ("the Council") had breached the Code of Conduct.	or secure for themselves, or any other person, an advantage or create or avoid for themselves,	be updated following the Adjudication Panel for Wales' decision.		

Name of Council	Report date	Summary of Complaint	Relevant Provision of Code	Decision Summary	Report Type	Learning points for members
			or any other person, a disadvantage.		,	
			6(1)(a) – Members must not conduct themselves in a manner which could reasonably be regarded as bringing their office			
			or authority into			
9. Abertillery & Llanhilleth Community Council Case ref number 202105435	03/05/2023	The Ombudsman's office received a complaint that a Member ("the Member") of Abertillery & Llanhilleth Community Council ("the Council") had breached the Code of Conduct.	disrepute.	The report on the investigation was referred to the Monitoring Officer of Blaenau Gwent County Borough Council for consideration by the Council's Standards Committee. This summary will be updated following the Standards Committee's decision.	CODE - Referred to Standards Committee	Link to Blaenau Gwent County Borough Council's Standards Committee's report, when it agreed to proceed to a full hearing, at its meeting on 21 September 2023 is available here.
						Hearing not yet conducted.
10. Abertillery	03/05/2023	The Ombudsman's office received a complaint that a Member		The report on the investigation was referred to the Monitoring Officer of Blaenau Gwent County	CODE - Referred to Standards Committee	Link to Blaenau Gwent County Borough Council's Standards
Llanhilleth Community		("the Member") of Abertillery &		Borough Council for consideration by the	Committee	Committee's report, when it agreed to
Council		Llanhilleth Community Council ("the Council")		Council's Standards Committee. This summary		proceed to a full hearing, at its meeting
Case ref number		had breached the Code of Conduct.		will be updated following the Standards Committee's		on 21 September 2023 is available

Name of Council	Report date	Summary of Complaint	Relevant Provision of Code	Decision Summary	Report Type	Learning points for members
202105443				decision.		here.
						Hearing not yet
						conducted.
<mark>11.</mark>	15/05/2023	The Ombudsman	6(1)(a) – Members	The investigation	CODE - No	The case shows that
		received a complaint	must not conduct	considered the actions of	Action	the PSOW continues
Abergele		that a Former	themselves in a	the Member and the Board	Necessary	to use the two stage
Town		Member	manner which could	by reviewing documents		test i.e.
Council		("the Member") of	reasonably be regarded	and interviewing relevant		(5) the evidential test
		Abergele Town	as bringing their office	witnesses. The		- is there direct
Case ref		Council ("the Council")	or authority into	investigation found that the		evidence that a
number		had breached the	disrepute.	Board and the councils		breach of the
202107167		Code of Conduct		associated with it were all		Code took place;
		because of failings		acting under the		and
		when acting in their		misunderstanding that it		(6) the public interest
		capacity as Clerk to a		was an independent body		test – considering
		Board under the		and there was no evidence		if an investigation
		control of this and a		to suggest action was taken		or a referral to the
		neighbouring council		by anyone to identify the		Adjudication Panel
		("the Board").		correct legal position.		or a standards
						committee is
		The Member was		The investigation found that		required in the
		appointed as Clerk to		the Clerk was appointed		public interest.
		the Board. At the		through a recruitment		
		time of the		process, and that all		
		appointment, the		involved believed they were		
		Member and the		eligible to perform the role.		
		Board members				
		believed the Board to		The accounts and		
		be an autonomous		documents were poorly		
		body.		maintained and while the		
				Member bore some		
		The complaint was		responsibility for that, there		
		that the Member		was little to no oversight		
		failed to complete		from the Board or the		

Name of	Report	Summary of	Relevant Provision of	<b>Decision Summary</b>	Report	Learning points for
Council	date	Complaint	Code		Туре	members
		required tasks,		associated councils.		
		incorrectly asserted				
		that the Board was an		The investigation found that		
		autonomous body,		the Member was not acting		
		when it was not, and		in their capacity as an		
		that they		elected member when they		
		inappropriately took a		undertook their role as		
		wage from the Board.		Clerk, so the whole Code of		
				Conduct was not engaged.		
		The complaint		The responsibility for the		
		suggested that these		poor governance of the		
		actions resulted in a		Board lay with all those		
		critical report from		involved. It was also found		
		Audit Wales which		that the Member took the		
		had a negative impact		wage in good faith and did		
		on the reputation of		not mislead anyone		
		the Board and the		regarding her role or		
		councils associated		remuneration for that role.		
		with it.				
				However, the Ombudsman		
				considered that the Member		
				was in large part		
				responsible for failing to		
				establish the legal position		
				of the Board and that the		
				Member should have		
				undertaken proper research		
				sooner. Failing to do so put		
				the reputation of the Board		
				and the Council at risk and		
				is suggestive of a breach of		
				paragraph 6(1)(a) of the		
				Code of Conduct.		
				While it is noted that the		

Name of Council	Report	Summary of Complaint	Relevant Provision of Code	Decision Summary	Report Type	Learning points for members
Council	date	Complaint	Code	Member's actions were suggestive of a breach of the Code of Conduct, significant mitigation arose because all those involved were acting under the same mistaken belief that the Board was a separate entity and no one sought independent advice on this matter. Even if a referral to the Standards Committee would be made it seems that, given the mitigation, and the fact that the Member is also now retired from public life, it is unlikely, even if a breach of the Code of Conduct were proven, a sanction of any kind would be imposed. Therefore under section 69(4)(b) of the Local Government Act 2000, the finding is that no action needs to be taken in	Туре	members
				respect of the matters investigated.		
<mark>12.</mark>	28/06/2023	The Ombudsman received a complaint	4(b) – Members must show respect and	The Ombudsman's investigation considered	CODE - No Evidence of	The Code of Conduct is not to be used to
Bannau Brycheiniog		that a Member ("the Member") of the	consideration for others.	whether the Member's conduct may have	Breach	inhibit political discussion.
National		Brecon Beacons	Outers.	breached paragraphs 4(b),		นเอบนออเบา.
Park		National Park	4(c) – Members must	4(c) and 6(1)(a) of the		
Authority		Authority ("the	not use bullying	Code.		

Name of	Report	Summary of	Relevant Provision of	Decision Summary	Report	Learning points for
Council	date	Complaint	Code		Туре	members
		Authority") had	behaviour or harass			
Case ref		breached the	any person;	Information was obtained		
number		Authority's Code of		from the Authority, including		
202106025		Conduct ("the	6(1)(a) - Members	relevant correspondence		
		Code"). It was	must not conduct	and emails. A video		
		alleged that during 2	themselves in a	recording and transcript of a		
		specific Authority	manner which could	relevant meeting was		
		meetings, the	reasonably be regarded	obtained. Witness		
		Member failed to treat	as bringing their office	information was also		
		a member of staff, an	or authority into	obtained.		
		officer of the	disrepute.			
		Authority, with respect		The Ombudsman's		
		and used bullying		investigation found that,		
		behaviour towards		with regard to the first		
		her.		Authority meeting, the		
				Member was frustrated with		
				the way in which the		
				meeting was administered.		
				The Member engaged in a		
				robust discussion and		
				voiced his concerns about		
				the meeting's		
				administration. The		
				Ombudsman found that		
				such criticism of ideas and		
				opinions is considered part		
				of democratic debate. The		
				Member's comments were		
				political in nature and		
				therefore attracted		
				enhanced protection under		
				the ECHR.		
				uio Loriit.		
				The Ombudsman		
				acknowledged that the		
				Lackilowieugeu iliai ilie		

Name of Council	Report date	Summary of Complaint	Relevant Provision of Code	Decision Summary	Report Type	Learning points for members
				member of staff may have		
				been upset at the criticism		
				of the way in which the		
				meeting had been handled,		
				but the Ombudsman did not		
				consider there was		
				evidence that the Member's		
				comments were personally		
				or gratuitously offensive.		
				The Ombudsman found on		
				the basis of the evidence		
				and, in particular, the video		
				recording of the first		
				meeting, that the Member		
				was not particularly forceful		
				or aggressive, although it is		
				clear he was frustrated.		
				The Ombudsman did not		
				consider that the Member's		
				comments were sufficiently		
				offensive, intimidating or		
				insulting to amount to		
				bullying or disrespectful		
				behaviour within the		
				meaning of the Code. As a		
				result, the Ombudsman was		
				not persuaded that there		
				was evidence to suggest a		
				breach of paragraphs 4(b)		
				or 4(c) of the Code.		
				In relation to the second		
				meeting, the Ombudsman's		
				investigation found that		
				there was a disagreement		

Name of Council	Report date	Summary of Complaint	Relevant Provision of Code	Decision Summary	Report Type	Learning points for members
		•		between the Member and	-	
				the member of staff about		
				the working arrangements		
				and governance in the		
				Authority. The		
				Ombudsman found, on the		
				basis of the evidence, that		
				the Member's comments		
				during the second meeting		
				were political comments		
				about the Authority's		
				policies and administration.		
				The Ombudsman found that		
				the Member's comments		
				fell within the realms of		
				freedom of expression and		
				were not sufficiently		
				offensive, intimidating or		
				insulting to amount to		
				bullying or disrespectful		
				behaviour within the		
				meaning of the Code. As a		
				result, the Ombudsman was		
				not persuaded that there		
				was evidence to suggest a		
				breach of paragraphs 4(b)		
				or 4(c) of the Code.		
				The Ombudsman found		
				that, in view of her findings		
				above, there was also no		
				evidence to suggest the		
				Member had brought his		
				office as Member or his		
				Authority into disrepute.		

Name of Council	Report date	Summary of Complaint	Relevant Provision of Code	Decision Summary	Report Type	Learning points for members
Conwy County Borough Council Case ref number 202205954	07/09/2023	The Ombudsman received a complaint that a Member ("the Member") of Conwy County Borough Council ("the Council") had breached the Code of Conduct ("the Code") by participating and voting in a Council meeting, which he attended virtually, while appearing to be driving.	6(1)(a) – Members must not conduct themselves in a manner which could reasonably be regarded as bringing their office or authority into disrepute.	The Ombudsman found that under Section 69(4)(a) of the Local Government Act 2000, there was no evidence of any failure to comply with the Code.  The Ombudsman's investigation considered whether the Member had breached the Code by bringing his office or authority into disrepute.  Information was obtained from the Council, including minutes from the relevant Council meetings and videos of the incidents that led to the complaint. Information was also obtained from the Member and from the Police.  The video footage from the first Council meeting showed the Member to be driving a vehicle whilst participating in the meeting and the Member acknowledged that this was the case. The Member felt it important that he attend all meetings.	CODE - No Action Necessary	The case shows that the PSOW continues to use the two stage test i.e.  (7) the evidential test - is there direct evidence that a breach of the Code took place; and the public interest test - considering if an investigation or a referral to the Adjudication Panel or a standards committee is required in the public interest.  The PSOW's decision will be held on record and will be taken into account if there is any future similar behaviour by the Member.
				Subsequent videos showed		

Name of Council	Report date	Summary of Complaint	Relevant Provision of Code	Decision Summary	Report Type	Learning points for members
	-	Complaint		the car either to be stationary or that the Member was in the passenger seat.  The Police said it had not received a complaint and it would not now be in the public interest to investigate the matter.  It is not the Ombudsman's role to determine whether the Member's actions would have amounted to criminal behaviour. However, the Police decision does not mean the Member's actions were considered acceptable.  The Ombudsman found that the actions of the Member were suggestive of a breach of the Code. The public rightly expect elected members to engage fully with Council business and to attend a meeting whilst driving a vehicle demonstrated poor judgement and had the	Type	
				potential to bring the Council into disrepute.		

Name of Council	Report date	Summary of Complaint	Relevant Provision of Code	Decision Summary	Report Type	Learning points for members
				The Ombudsman considered that there was evidence of a single incident where the Member was driving and interacted with the meeting, and that it did not appear to be indicative of repeated behaviour. That subsequent videos showed the Member to be in the passenger seat or in a stationary vehicle suggests the Member had not repeated the behaviour and		
				has learned from this complaint.  The Ombudsman found that although the Member's actions were suggestive of a breach of the Code, that he had not repeated the behaviour since, and the lack of a criminal investigation meant it would not be in the public interest to take further action.  The Ombudsman found that, under Section 69(4)(b) of the Local Government Act 2000, no action needed		
				to be taken in respect of the matters investigated.		

# **ENCLOSURE 1 (June - November 2023)**

Name of	Report	Summary of	Relevant Provision of	Decision Summary	Report	Learning points for
Council	date	Complaint	Code		Туре	members
				This decision will be held on record and will be taken into account if there is any future similar behaviour by the Member.		